

# The Digital Long Tail of Military Simulation Systems

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## Digital Long Tail Abstract

The high power and low cost of computer games has the potential to enable the emergence of a "Long Tail" in military simulation systems. They will allow us to create and deploy hundreds of different training systems, rather than focusing all of our energy and funding on a few systems that represent combat vehicle operations and command and staff activities.

The concept of the Long Tail was introduced by Chris Anderson in his 2004 *Wired* magazine article and expanded in his 2006 book of the same name. Anderson describes how the Internet changed the market forces for delivering information products like music, movies, and software. Once the cost barriers of creating, delivering, stocking, and selling physical products was broken by digital delivery, it became very profitable to sell digital songs that fall far below the "Top 40" titles. His research indicates that there is a very robust market for songs all the way down to the 100,00th most popular song – the long tail of the curve of popularity and consumption. Digital storage and delivery makes it profitable to "stock" and sell all of these titles through services like iTunes, Rhapsody, and Napster.

Computer games enable the same transformation in military training systems. The relatively low cost and high quality of commercial game engines and tools can make it possible to create custom simulations that focus on niche operations and do so at significantly lower costs by comparison with traditional training simulation projects. Rather than a simulation project costing \$100 million to create a system, game technologies may allow us to create training environments at various scales from \$10 million to \$10 thousand.

Potentially, the future of games in simulations is the creation of several hundred niche training systems to serve hundreds of military occupational specialties (MOS's), rather than just cost reductions and visual enhancements to established simulation training applications. This is a potential future that is being explored by technology and management leaders at Army PEO-STRI.



## The Long Tail

- Local Markets
- Physical products, delivery, and stocking
- Requires concentration into the "Top 100" products.
- Global Markets
- Digital products, instant delivery, and free stocking
- Allows diversification into the "Top 100,000" products.

How Endless Choice Is Creating Unlimited Demand

# The Long Tail



Why the Future of Bus Is Selling Less of Mo

CHRIS ANDER

"Anderson's insights influence Google's strategic thinking in READ THIS BRILLIANT AND TIMELY BOO —ERIC SCHMIDT, CEO, GOOGLE





## The Long Tail of Digital Music

AMAZON.COM

TOTAL INVENTORY:

2.3 million books

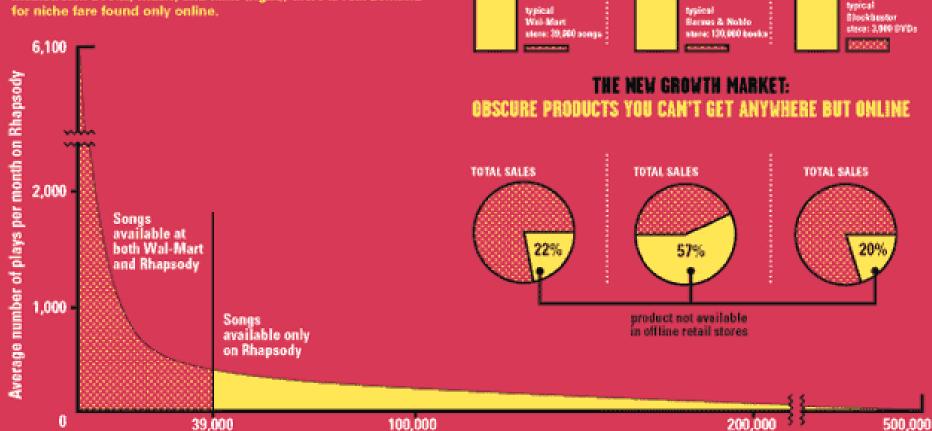
NETFLIX

TOTAL INVENTORY:

25,000 DVDs

### ANATOMY OF THE LONG TAIL

Online services carry far more inventory than traditional retailers. Rhapsody, for example, offers 19 times as many songs as Wal-Mart's stock of 39,000 tunes. The appetite for Rhapsody's more obscure tunes (charted below in yellow) makes up the so-called Long Tail. Meanwhile, even as consumers flock to mainstream books, music, and films (right), there is real demand for niche fare found only online.



Titles ranked by popularity

RHAPSODY

TOTAL INVENTORY:

735,000 songs



Volume

## The Long Tail in Internet Search

## **Understanding the Tail**

- The Head
  - . The mainstream, e.g. obvious terms, choices, etc.
  - Generally the highest volume individually
  - The only choices in a non-fragmented world

- 2 The Tail
  - The bottom portion of the iceberg
  - Not always obvious, individually often low volume
  - Opportunity for aggregation

Head

Tail

40%

60%



## iTunes Long Tail of Sales



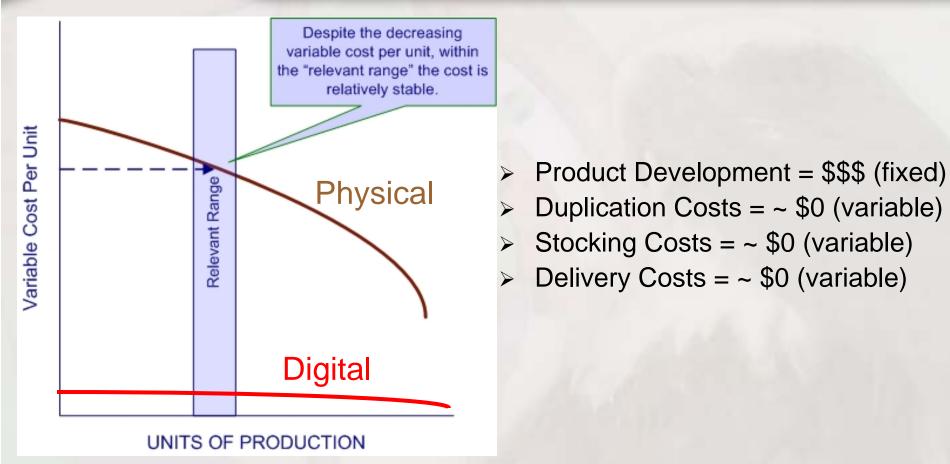
In 2004 Apple iTunes contained about 1 million songs.

Question:
What percentage of those sold at least 1 copy per business quarter?

**Answer: 100%** 



## Important Cost Enabler



- Product Cost = Fixed Costs + Variable Costs
- Since variable costs are almost zero, a product must only return a one-time fixed cost to be profitable



## Simulation's Short Tail









## The Enabling Role of IT



REENGINEERING
CONTROL BESTSELLER

REPORT OF CONTROL BUSINESS

REVOLUTION

MICHAEL HAMMER
& JAMES CHAMPY

"The power of the Xerox copier did not lie in its capability to replace carbon paper and other existing copying technologies, but in its ability to perform services beyond the reach of these technologies. The 914 [copier] created a market for convenience copies that had previously not existed."

This is the power of game technologies. They create or enable a new need and then satisfy it.



## Simulation's Long Tail

Trigger Pullers
Combat Missions
Life Threatening

\$50M project



Medical Logistics Intelligence

\$1M project



Signal/IT Linguist Interrogation

\$100K project



Ethics
Culture
Engine Repair

\$10K project



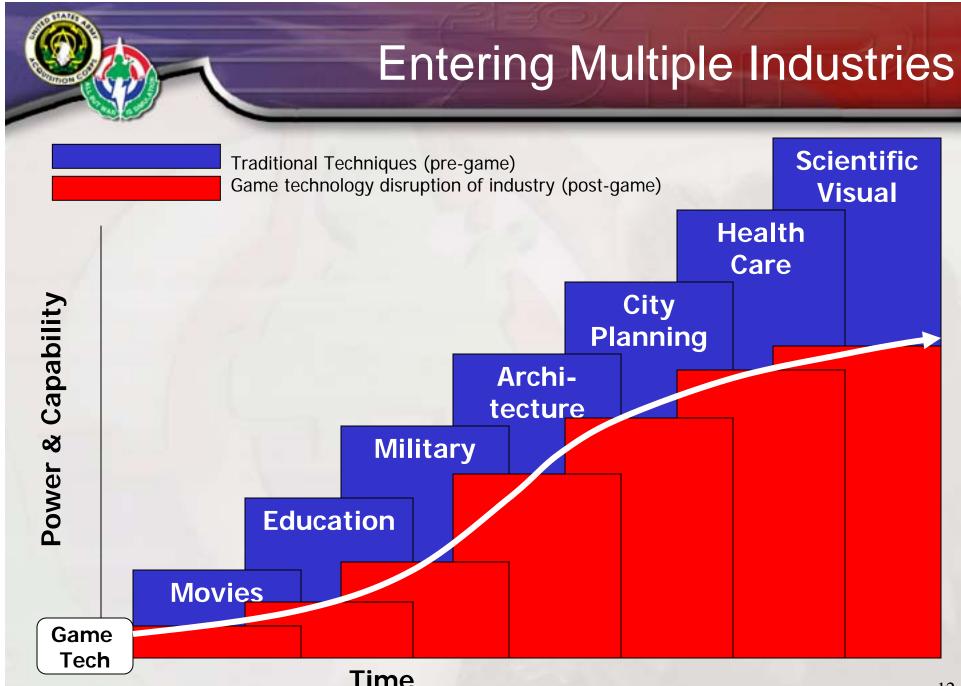


## Simulation Long Tail Enablers

# IT Infrastructure

- Computer for Every Soldier
- Decent Network to Every Unit
- > 24/7 Simulation Server Farms
- Downloadable Simulation Clients
- Scenario Building Tools and Services
- Self Explanatory User Interface

# **Game Technology**



Smith, R. (2007). "Competitive Impact of Game Technologies on Five Industry Segments". *Technovation: The International Journal of Technological Innovation*, Entrepreneurship and Technology Management



## U.S. Army Military Occupational Specialties

#### Enlisted MOS Infantry Branch

11R Infantryman

11C Indirect Fire Infantryman

11X Infantryman (ambiguous; turns into 11B,11C, or

11Z Infantry Senior Sergeant

11H Infantry Anti-Armor Specialist

11M Mechanized Infantryman

Field Artillery Branch

13B Cannon Crewmember

13C TAC Fire Operations Specialist

13D Field Artillery Tactical Data Systems Specialist

13E Cannon Fire Direction Specialist

13F Fire Support Specialist

13M Multiple Launch Rocket System Crewmember

13P MLRS/LANCE Operations Fire Directions Specialist

13R Field Artillery Firefinder Radar Operator

13S Field Artillery Surveyor

13W Field Artillery Meteorological Crewmember

13X Field Artillery Enlistment Option

13Z Field Artillery Senior Sergeant

#### Air Defense Artillery Branch

14E Patriot Fire Control Enhanced Operator/Maintainer

14J Early Warning System Operator

14M Man Portable Air Defense System Crewmember

14R Bradley Linebacker Crewmember

14S Avenger Crewmember

14T PATRIOT Launching Station Enhanced

Operator/Maintainer

14Z Air Defense Artillery (ADA) Senior Sergeant

#### **Aviation Branch**

15B Aircraft Powerplant Repairer

15D Aircraft Powertrain Repairer

15F Aircraft Electrician

15G Aircraft Structural Repairer

15H Aircraft Pneudraulica Repairer

15J OH-58D Armament/Electrical/Avionics Systems

15K Aircraft Components Repair Supervisor

15M UH-1 Helicopter Repairer

15N Avionics Mechanic

15P Aviation Operations Specialist

15Q Air Traffic Control Operator

15R AH-64 Attack Helicopter Repairer

15S OH-58D Helicopter Repairer

15T UH-60 Helicopter Repairer

15U Medium Helicopter Repairer

15V Observation/Scout Helicopter Repairer

15X AH-64 Armament/Electrical Systems Repairer

15Y AH-64D Armament/ Electrical Systems Repairer

15Z Aircraft Maintenance Senior Sergeant

#### Special Forces Branch

18B Special Forces Weapons Sergeant 18C Special Forces Engineer Sergeant

18D Special Forces Medical Sergeant

18E Special Forces Communications Sergeant

18F Special Forces Assistant Operations & Intelligence Sergeant

18X Special Forces Candidate

18Z Special Forces Operations Sergeant

#### Armor Branch

19D Cavalry Scout

19K Armor Crewmember

19Z Armor Senior Sergeant

#### Corps of Engineers Branch

21B Combat Engineer (Formally 12B)

21C Bridge Crewmember

21D Diver

21E Heavy Construction Equipment Operator

21G Quarrying Specialist

21H Construction Engineer

21J General Construction Equipment Operator

21K Plumber

21L Lithographer

21M Firefighter

21N Construction Equipment Supervisor

21P Prime Power Production Specialist

21Q Transmission and Distribution Specialist

21R Interior Electrician

21S Topographic Surveyor

21T Technical Engineering Specialist

21U Topographic Analyst

21V Concrete and Asphalt Equipment Operator 21W Carpentry and Masonry Specialist

21X General Engineering Supervisor

21Y Topographic Engineering Supervisor

21Z Combat Engineering Senior Sergeant

#### Signal Corps Branch

25B Information Systems Operator Analyst (to be

renamed Information Technology Specialist in Oct'07)

25C Radio Operator Maintainer 25D Telecommunications Operator/Maintainer (to be

deleted in Oct'07) 25F Network Switching Systems Operator/Maintainer

25L Wire Systems Installer

25M Multimedia Illustrator

25N Nodal Network Systems Operator/Maintainer

25P Microwave Systems Operator/Maintainer

25Q Multichannel Transmission Systems Operator

25R Visual Information/Audio Equipment Repairer

25S Satellite Communication Systems

Operator/Maintainer

25T Satellite/Microwave Systems Chief

25U Signal Support Systems Specialist

25V Combat Documentation & Production Specialist

25W Telecommunications Operations Chief

25X Senior Signal Sergeant

25Y Information Systems Chief (to be deleted in Oct'07) 46R Broadcast Journalist

25Z Visual Information Operations Chief

Judge Advocate General Branch

27D Paralegal Specialist

Military Police Corps Branch

31B Military Police

31D CID Special Agent

31E Internment/Resettlement Specialist

#### Military Intelligence Branch

33W (35T) MI Systems Maintainer/Integrator

96B (35F) Intelligence Analyst

96D (35G) Imagery Analyst

96H (35H) Imagery Ground Station Operator

96R (35H) Ground Surveillance Systems Operator 96U (35K) Unmanned Aerial Vehicle Operator

96Z (35X) Intelligence Senior Sergeant

97B (35L) Counterintelligence Agent 97E (35M) Human Intelligence Collector

97L (35Q) Translator/Interpreter

97Z (35Y) Counterintelligence/Human Intelligence Senior

98C (35N) Signal Intelligence Analyst (Linguist)

98G (35P) Cryptologic Linguist

98P (35U) Multi-Sensor Operator

98Y (35S) Signals Collector/Analyst 98Z (35Z) Signals Intelligence Senior Sergeant

09L (35V) Translator Aide

05h EW/SIGINT Morse Intercept Operator

#### Psychological Operations Corps Branch

37F Psychological Operations Specialist

Civil Affairs Branch

38B Civil Affairs Specialist

Adjutant General Branch

42A Human Resource Specialist

42F Human Resource Systems Information Specialist

42L Administration Specialist (to be deleted)

42R9B Trumpet Player

42R9C Baritone or Euphonium Player

42R9D French Horn Player

42R9E Trombone Player

42R9F Tuba Player

42R9G Flute or Piccolo Player

42R9H Oboe Player

42R9J Clarinet Player

42R9K Bassoon Player

42R9L Saxophone Player

42R9M Percussion Player

42R9N Piano Player

42R9T Guitar Player

42R9U Electric Bass Guitar Player 42S Special Band member

Finance Branch

44C Finance Specialist/Accounting Specialist

Public Affairs Branch 46Q Public Affairs Specialist

46Z Public Affairs Chief

Chaplain Branch 56M Chaplain Assistant

#### CMF 63 - Mechanical Maintenance

44B Metal Worker

44E Machinist

45B Small Arms/Artillery Repairer

45G Fire Control Repairer

45K Armament Repairer

52C Utilities Equipment Repairer

52D Power Generation Equipment Repairer 62B Construction Equipment Repairer

63A M1 Abrams Tank Turret Mechanic/M1 Abrams Tank System Mechanic

63B Light-Wheel Vehicle Mechanic/Heavy Wheel Vehicle

Mechanic/Wheel Vehicle Repairer

63D Artillery Mechanic

63H Fuel and Electrical Repairer/Track Vehicle Mechanic 63J Quartermaster and Chemical Equipment Repairer

63M M2-3 Bradley Fighting Vehicle System

Mechanic/Bradley Fighting Vehicle Systems Turret

63X Track Vehicle Repairer 63W All Wheel Vehicle Repairer

63Z Mechanical Maintenance Supervisor

Medical Department Branches

68A Medical Equipment Repairer 68D Operating Room Specialist

68E Dental Specialist

68G Patient Administration Specialist 68H Optical Laboratory Specialist

68J Medical Logistic Specialist

68K Medical Laboratory Specialist

68M Hospital Food Specialist 68P Radiology Specialist

68Q Pharmacy Specialist

68R Veterinary Food Inspection Specialist

68S Preventive Medicine Specialist

68T Animal Care Specialist 68V Respiratory Specialist

68W Health Care Specialist (aka Combat Medic)

68X Mental Health Specialist 68Z Chief Medical NCO

Chemical Branch 74D Chemical Operations Specialist (formerly 54B)

CMF 79 - Recruiting and Retention

79R Recruiter Noncommissioned Officer

79S Career Counselor 79T Recruiting and Retention NCO

#### 79V Retention and Transition Noncommissioned Officer

Transportation Branch

88H Cargo Specialist 88K Watercraft Operator

88L Watercraft Engineer

88M Motor Transport Operator 88N Traffic Management Coordinator

88P Railway Equipment Repairer 88T Railway Section Repairer

88U Railway Operations Crewmember 88Z Transportation Senior Sergeant

Ordnance Branch 89B Ammunition Specialist

89D Explosive Ordnance Disposal Specialist

#### Quartermaster Corps Branch

92A Automated Logistical Specialist

92F Petroleum Supply Specialist

92G Food Service Specialist 92L Petroleum Laboratory Specialist

92M Mortuary Affairs Specialist

92R Parachute Rigger 92S Shower/Laundry and Clothing Repair Specialist

92W Water Treatment Specialist

92Y Unit Supply Specialist

92Z Senior Noncommissioned Logistician

CMF 94 - Electronic Maintenance

94A Land Combat Electronic Missile System Repairer 94D Air Traffic Control Equipment Repairer

94E Radio and Communications Security Repairer

94F Special Electronics Devices Repairer 94H Test, Measurement & Diagnostic Equipment Supp

94K Automatic Test Equipment Operator/Maintainer

94L Avionics Communications Equipment Repairer

94M Radar Repairer 94P Multiple Launch Rocket System Repairer

94R Avionics System Repairer

94S Patriot System Repairer

94T Avenger System Repairer 94W Electronic Maintenance Chief

94Y Integrated Family of Test Equipment 94Z Senior Electronic Maintenance Chief

Branch Immaterial (not oriented to a branch)

00Z Command Sergeant Major Commissioned Officer & Warrant Officer MOS Officer MOS's are usually two numerical digits plus a letter (most of the time "alpha"). Letterless MOS's are

ambiguous and have several specific MOS's within the E.g. 62 contains 62A (Emergency Physician) and 62B (Field Surgeon). Warrant Officer MOS's (known as WOMOS) are three

#### numerical digits plus a letter, except 09W who is not y

Officer Candidates

09R Cadet 09S Officer Candidate

Infantry Branch 11A Infantry Officer

Field Artillery Branch 13A Field Artillery Officer

131A Field Artillery Targeting Technician Air Defense Artillery Branch

09W Warrant Officer Candidate

14 Air Defense Artillery Officer

140A Command and Control Systems Technician 140E Air and Missile Defense (AMD) Tactician/Technician (Patriot Systems Technician)

140X Air Defense Artillery (ADA) Immaterial



## U.S. Army Military Occupational Specialties

#### **Aviation Branch**

15 Aviation Officer

150A Air Traffic and Air Space Management Technician 150U Tactical Unmanned Aerial Vehicle (TUAV)

Operations Technician (still classified at 350K until

official transfer to Aviation Branch)

151A Aviation Maintenance Technician

152C OH-6 Pilot

152B OH-58A/C Pilot

152D OH-58D Pilot

152F AH-64A Pilot

152H AH-64D Pilot

153A Rotary Wing Aviator (Aircraft Nonspecific)

153B UH-1 Pilot

153D UH-60 Pilot

153DD UH-60 MEDEVAC Pilot

153E MH-60 Pilot

154C CH-47D Pilot

154E MH-47 Pilot

155A Fixed Wing Aviator (Aircraft Nonspecific)

155E C-12 Pilot

155F Jet Aircraft Pilot

155G O-5A/EO-5B/RC-7 Pilot

Special Forces Branch

18A Special Forces Officer

180A Special Forces Warrant Officer

**Armor Branch** 

19A Armor, General

19B Armor

19C Cavalry

#### Corps of Engineers Branch

21A Engineer Officer

210A Utilities Operation and Maintenance Technician

215D Geospatial Information Technician (Old - Terrain Analysis Technician)

#### Signal Corps Branch

25A Signal Officer

250N Network Management Technician

251A Information Systems Technician

254A Signal Systems Support Technician

255Z Senior Signal Systems Technician

#### Judge Advocate General Branch

27A JAG Corps Attorney 27B Military Judge

270A Legal Administrator

Military Police Corps Branch

31A Military Police Officer

311A CID Special Agent

Military Intelligence Branch

35D Military Intelligence Officer

350F All Source Intelligence Technician

350G Imagery Intelligence Technician

350Z Attaché Technician

350K (150U) Tactical Unmanned Aerial Vehicle

Operations (transferring to Aviation Branch in Summer

351L Counterintelligence Technician

351M Human Intelligence Collection Technician

351Y Area Intelligence Technician

352N Traffic Analysis Technician

352P Voice Intercept Technician

352Q Morse Intercept Technician

352R Emanations Analysis Technician

352S Non Morse Intercept Technician

353T Intelligence and Electronic Warfare Technician

#### Psychological Operations Corps Branch

37A Psychological Operations Officer

37X Psychological Operations Officer, Designated

Civil Affairs Branch

38A Civil Affairs Officer

38X Civil Affairs Officer, Designated

#### Adjutant General Branch

42B Personnel Systems Management Officer

42C Band Officer

420A Military Personnel Technician

420C Bandmaster

#### Finance Branch

44A Finance Officer

Chaplain Branch

56 Chaplain

56A Command and Unit Chaplain 56D Clinical Pastoral Educator

#### **Medical Department Branches**

60A OPERATIONAL MEDICINE

60B NUCLEAR MEDICINE OFFICER

60C PREVENTIVE MEDICINE OFFICER

60D OCCUPATIONAL MEDICINE OFFICER

60F PULMONARY DISEASE/CRITICAL CARE

60G GASTROENTEROLOGIST

60H CARDIOLOGIST

60J OBSTETRICIAN AND GYNECOLOGIST

60K UROLOGIST

60L DERMATOLOGIST

60M ALLERGIST, CLINICAL IMMUNOLOGIST

60N ANESTHESIOLOGIST

60P PEDIATRICIAN

60Q PEDIATRIC SUB-SPECIALIST

60R CHILD NEUROLOGIST

60S OPHTHAL MOLOGIST

60T OTOLARYNGOLOGIST

60U CHILD PSYCHIATRIST

60V NEUROLOGIST

60W PSYCHIATRIST

61A NEPHROLOGIST

61B MEDICAL ONCOLOGIST/HEMATOLOGIST

61C ENDOCRINOLOGIST

61D RHEUMATOLOGIST

61E CLINICAL PHARMACOLOGIST

61F INTERNIST

61G INFECTIOUS DISEASE OFFICER

61H FAMILY MEDICINE

61J GENERAL SURGEON

61K THORACIC SURGEON

61L PLASTIC SURGEON

61M ORTHOPEDIC SURGEON

61N FLIGHT SURGEON

61P PHYSIATRIST

61Q RADIATION ONCOLOGIST 61R DIAGNOSTIC RADIOLOGIST

61U PATHOLOGIST

61W PERIPHERAL VASCULAR SURGEON

61Z NEUROSURGEON

62 Medical Corps Officer

62A Emergency Physician

62B Field Surgeon

63 Dental Corps Officer

63A General Dentist 63B Comprehensive Dentist

63D Periodontist

63E Endodontist

63F Prosthodontist

63H Public Health Dentist

63K Pediatric Dentist

63M Orthodontist

63N Oral and Maxillofacial Surgeon

63P Oral Pathologist

63R Executive Dentist

64A Veterinary Corps Officer

640A Veterinary Services Food Safety Technician

65 Medical Specialist Corps Officer

65A Occupational Therapy

65B Physical Therapy

65C Dietitian 65D Physician Assistant

65X Specialist Allied Operations

#### 66 Nurse Corps Officer

66B Community Health Nurse

66C Psychiatric/Mental Health Nurse

66E Perioperative Nurse

66F Nurse Anesthetist

66G Obstetrics and Gyneco 66H Medical-Surgical Nurse

66N Generalist Nurse 66P Family Nurse Practitioner 67 Medical Service Corps Officer

67A Health Services

67B Laboratory Sciences

67C Preventive Medicine Sciences

67D Behavioral Sciences

67E Pharmacy

67F Optometry

67G Podiatry

67J Aeromedical Evacuation 670A Health Services Maintenance Technician

70A Healthcare Administrator

70B Health Services Officer

70C Comptroller

70D Information Systems Manager

70E Patient Administrator

70F Human Resources Manager

70H Plans, Operations, Intelligence Training, and Security

70K Medical Logistics

70K9I Health Facilities Management

Chemical Branch

74A Chemical, General

74B Chemical Operations and Training

74C Chemical Munitions and Materiel Management

Transportation Branch 88A Transportation Officer

88D Transportation Officer - Motor/Rail

880A Marine Deck Officer 881A Marine Engineering Officer

882A Mobility Officer

Ordnance Branch

91A Ordnance Officer

890A Ammunition Technician

913A Armament Systems Maintenance Technician

914A Allied Trades Technician

915A Automotive Maintenance Technician

915E Senior Automotive Maintenance/Senior Ordnance

Logistics Officer

#### 919A Engineer Equipment Maintenance Technician

**Ouartermaster Corps Branch** 

92A Quartermaster Officer 920A Property Accounting Technician

920B Supply Systems Technician

921A Airdrop Systems Technician

#### 922A Food Service Technician 923A Petroleum Systems Technician

CMF 94 - Electronic Maintenance

948B Electronic Systems Maintenance Technician

948D Electronic Missile Systems Maintenance Technician 948E Senior Electronics Maintenance Technician



## A Simulation for Every MOS?

- > 316 unique MOS' listed
- For how many of these might a simulation/game be an effective training tool?
- Previously cost per simulator has limited the number of MOS' that the simulation community could serve.
- Digital product delivery may remove this limitation and allow us to serve all MOS' for which simulation products can be effective.

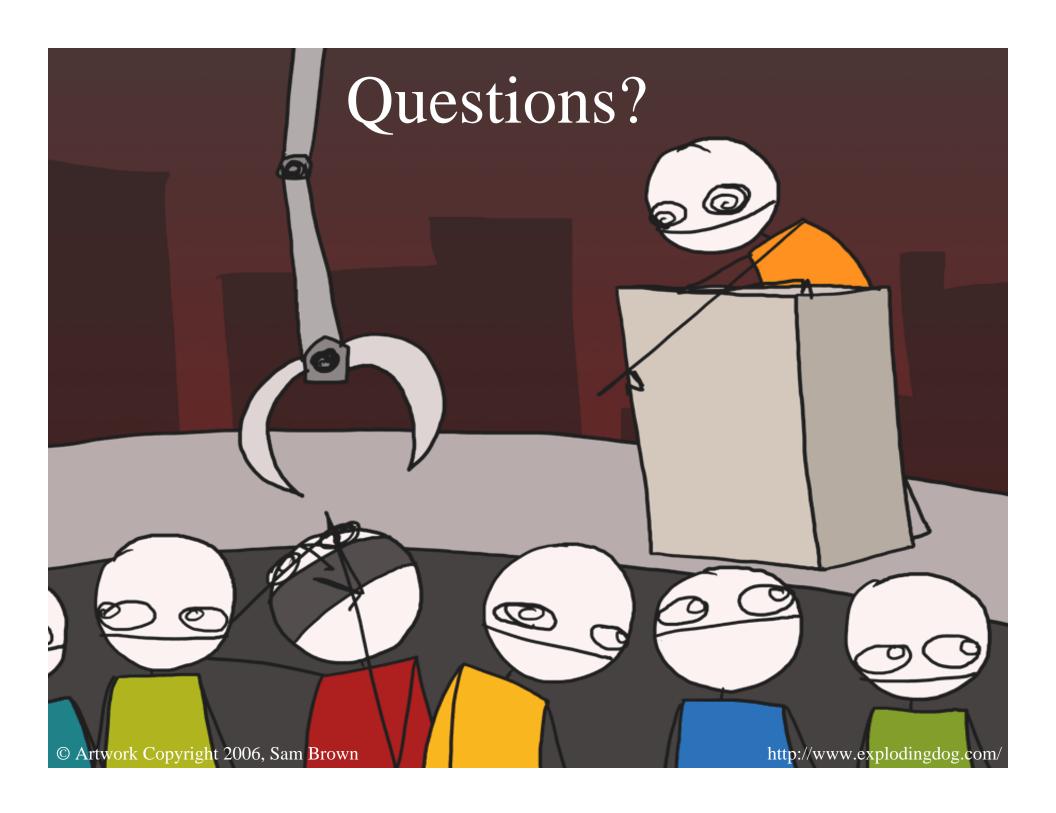




## Simulation's Long Tail

The future of simulation is creating unique trainers for smaller niches of users.

Small is Beautiful ... Projects, Systems, Communities





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